

Space Limited – Register Early
Health, Culture and Literacy:
Solutions for Clear Health Communication



A one-day skill building conference for healthcare providers & staff

- Learn about the latest research on adult literacy in the US
- Gain skills needed to improve patient and client outcomes
- Take home practical ideas you can use now
- Connect with other health professionals, researchers and advocates from the state and region.

Save the Date

Friday
April 30, 2010
9:00 a.m. - 4:00 p.m.

Maple Hill Farm
Hallowell

Discounts given to primary healthcare practices bringing a team of 2 or more



Keynote speaker
Janet Ohene-Frempong

In the Face of Confusion,
Taking Time for
Compassion

Other skill building workshops will include

- * Improving Patient Interactions on Both Sides
- * Culture, Language and Literacy
- * Form Frustration: Making Forms User-Friendly
- * Health Literacy and Older Adults
- * Should I Hand This Out?

\$85 for Physicians * \$60 for Nurses and Allied Health Professionals * \$30 for Full Time Students

*Continuing education credits pending

For more information or to reserve a spot
call the MaineHealth Learning Resource Center at 1-866-609-5183

Funded in part by a grant from the Osteopathic Heritage Fund

MaineHealth

University of
NEW ENGLAND