

Behavioral HealthCare Program

The Behavioral HealthCare Program (BHCP) has provided locally managed mental health services since 1994. Its mission is to provide quality services to its members. BHCP is committed that this is best accomplished through local coordination and strong provider involvement.

The objective of the Behavioral HealthCare Program (BHCP) is to promote the health of the enrolled populations via a locally based, integrated behavioral healthcare program that is capable of accepting risk. The BHCP coordinates the mental health / substance abuse needs for the members of Maine Partners Health Plan and the Sisters of Charity Health Systems by utilizing knowledge of the providers and resources of the region to align patients with the most appropriate provider at the most appropriate level of care.

The MMC PHO sponsors the Behavioral HealthCare Program.

Mission

The mission of BHCP is to provide members with accessible, quality, cost effective health care through local provider partnerships.

Vision

BHCP's vision is to be part of a regional health care delivery system made up of providers working in partnership, sharing clinical responsibility and financial risk to improve the health status and the safety of the populations they serve.

Values

BHCP values:

- Effective individualized care and service.
- Decision-making based on criteria and data.
- Excellence in customer service.
- Collegial relationships with managed care partners.
- Collaborative relationships with customers.
- Continuous self improvement.