

MaineHealth Learning Community

"Practice Improvement Series Meeting 2"

May 3, 2007

Harraseeket Inn. Freeport. ME

About the Event:

We all know that effective teamwork results in greater efficiencies and better care for our patients, but how do you go about creating a good team at your practice and within the medical community? Join us for the second "Practice Improvement Series Meeting," sponsored by MaineHealth and the Maine Physician Hospital Organization, and find out! There will be an array of clinical content provided as well as skill and team building sessions based on aspects of the Planned (Chronic) Care Model. Presenters will also discuss new and emerging trends in healthcare.

Who Should Attend?

Primary care physicians, clinical and administrative staff, nurses, health educators, care managers, and others interested in improving care for patients with chronic disease. **We highly encourage you to come with as many members of your practice team as possible as our theme for the PRISM is improving TEAMWORK! Great prizes are available for teams!**

Why YOU Should Attend?

This is a wonderful opportunity to network with your colleagues and learn what they are doing in their practice to improve teamwork, expand patient-centered care and increase efficiency.

Keynote Speaker

"How to Build a High Performing Work Team"

Come hear from **Jane Boucher**, an internationally renowned presenter who specializes in high performance work teams. She will help you recognize the symptoms of poor team performance, improve communication, and deal with conflicts. Her client list includes the Medical Group Management Association, General Motors, IBM, Merrill Lynch, the U.S. Government, and more!

<p>AGENDA 7:45 a.m. Registration and Breakfast</p> <p>8:00 a.m. Welcome and Introductions Lisa Letourneau MD, MPH</p> <p>8:15 a.m. Plenary Session: <i>"How to Build a High Performance Work Team"</i> by Jane Boucher, MA, CSP</p> <p>9:15 – 9:25 a.m. Question and Answer Period</p> <p>9:30 – 10:00 a.m. WORKSHOP 1 Health Care Teams from Small and Large Practices Choose to hear from local small or large practices on how they are using teamwork to achieve greater efficiencies</p>	<p>10:00 – 10:20 a.m. Break and Resource Exhibits</p> <p>10:20 – 11:05 a.m. WORKSHOP 2 Choose from:</p> <ul style="list-style-type: none"> ➤ 1. Working Together to Prevent Falls Panel: Joel Botler, MD; Judy Sweeney, PT; Heidi Wierman, MD ➤ 2. Efficiency in Practice: Lean Engineering Nancy Morris and RoseMary Presner ➤ 3. Group Visits: At Work in a Maine Practice Mary McDonough, RN and Jeff Aalberg, MD ➤ 4. Planned Care Model 101 Julie Osgood, MS 	<p>11:10 – 11:55 a.m. WORKSHOP 3 Repeat Session 1, 2, or 3 from Workshop 2 OR Choose:</p> <ul style="list-style-type: none"> ➤ 4. Transitions of Care: Helping Patients Cross the Great Divide Panel: Mary Becker, MD; Elaine McMahon, MS, RN; MMC PHO Care Manager; Home Health Agency Representative <p>12:00 – 1:00 p.m. Networking Lunch</p> <p>1:00 – 1:55 p.m. WORKSHOP 4</p> <ul style="list-style-type: none"> ➤ Pay for Performance: What's on the Horizon Larry Anderson, MD <p>OR</p> <ul style="list-style-type: none"> ➤ Treatment of Depression with Medications Peter Amann, MD 	<p>2:00 – 2:55 p.m. WORKSHOP 5</p> <ul style="list-style-type: none"> ➤ Ambulatory EMR: Is it in your Future? Steve Rosenfeld, MD, MBA <p>OR</p> <ul style="list-style-type: none"> ➤ The Advanced Medical Home Lisa Letourneau, MD, MPH <p>3:00 – 3:30 p.m. Speak Up! Have your Voice Heard!</p> <ul style="list-style-type: none"> ➤ Share your thoughts on the day and suggestions for future planning. ➤ Dessert, Closing Remarks and Prize Drawings Lisa Letourneau, MD, MPH <p>3:30 p.m. Adjourn</p> <p>CME approval pending</p>
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Practice Improvement Series Meeting 2 REGISTRATION

Please let us know if you have any special requests.

Questions? Please contact:
Cassandra Cote
Phone: (207) 541-7558
Fax: (207) 541-7547
Email: cotec1@mmc.org

Name / Title: _____
Organization: _____
Address: _____
City: _____ State: _____ Zip: _____
Daytime Phone: _____ Email: _____

Registration forms must be received by April 25th, 2007. Please use ONE form per person attending.