

→ A Partnership of MaineHealth and the Maine Physician Hospital Organization

POPULATION HEALTH

Providing Care Within Your Community

Agenda

January 21, 2010

Goals:

- Present evidence-based processes & practical innovations for integrating population health strategies into primary care practice
- Learn and share knowledge with others through the MaineHealth Learning Community [MHLC]

7:45 a.m. Registration and Breakfast

8:00 – 9:25 a. m. PLENARY SESSION:

Casco Bay Room

→ Welcome and Introductions 8:00 – 8:15 a.m.

Presenter: Jeff Aalberg, MD, Sr. Medical Director, MMC PHO

→ Population Health Overview 8:15 – 8:35 a.m.

Presenter: Jackie Cawley, DO, Sr. Medical Director – Ambulatory, Preventive Health, MaineHealth

→ Population Health Strategies for Primary Care 8:35 – 9: 25 a.m.

Presenter: Bonnie Zell, MD, MPH, Sr. Director – Population Health, National Quality Forum, Washington, DC.

Dr. Zell will describe population health concepts and how to integrate population level assessments and strategies into healthcare and primary care, specifically. Examples of primary care system redesign and collaboration between healthcare and community partners will be shared.

Goals:

- ✓ Understand how to bring population level assessments, strategies and measures into healthcare
- ✓ Work through an example of how to design population level strategies for your practice
- ✓ Become aware of new tools available to support healthcare organization involvement in community level health activities

9:25 – 9:35 a.m. BREAK

9:35 – 10:35 a. m. WORKSHOP 1:

Casco Bay Room

→ Care Coordination: Connecting PCP & Speciality Practices

Presenters: Robert Waterhouse, MD, Associate Medical Director; A. Jan Berlin, MD, Associate Medical Director; MMC PHO; William Schirmer, MD, Martin's Point Health Care; Brian Jumper, MD, Maine Medical Partners Urology

Goal:

- ✓ Learn to foster improved communications between primary care and specialty providers through the lens of the MMC PHO Care Coordination Program

10:35 – 10:45 a.m. BREAK

10:45 – 11:35 a.m. WORKSHOP 2:

Kennebec/Androscoggin Rooms

→ So You Want an EMR: Myths, Realities and What You Can Do Now

Presenters: Jeff Aalberg, MD, Sr. Medical Director, MMC PHO; Kristin Kentopp, MD, MPH; Lisa Bowers, Practice Manager; Debbie Murray, LPN; Melissa Walters, PA-C, MPH; Lincoln Medical Partners Internal Medicine, Damariscotta

Goals:

- ✓ Educate participants about how an EMR will change the way patient care is delivered: culture, documentation, communication and practice design
- ✓ Assist participants in thinking about needs for space, equipment, workflows, timelines, and general preparation to aid in the transition from paper to EMR

Cathance Room

→ Using Clinical Microsystem Methods to Assess, Diagnose, and Treat Your Practice

Presenter: Ann Marie Hess, MSN, MS, President, Clinical Performance Management

Goal:

- ✓ Introduce clinical microsystem methods and tools to rapidly improve your small system and to identify opportunities for your team to gain useful knowledge about this process

Sassanoa Room

→ Implementing a Shared Decision Making Program in Primary Care Practices

Presenters: Neil Korsen, MD; Ruby Spicer, MPH, RN; MaineHealth

Goal:

- ✓ Describe key concepts of Shared Decision Making and how clinicians can use decision aids in their practice

11:35 – 11:45 a.m. BREAK

11:45 – 12:35 p.m. WORKSHOP 3:

Kennebec/Androscoggin Rooms

→ **Patient Centered Medical Home: A Blueprint for Change**

Presenters: Lisa Letourneau, MD, MPH, Executive Director, Quality Counts; Sue Butts-Dion, Butts-Dion Consulting

Goals:

- ✓ Describe the key principles of the Patient Centered Medical Home model
- ✓ Outline 2-3 steps you can take to successfully move towards the PCMH model
- ✓ Describe the overall goal and key aspects of the Maine PCMH Pilot

Cathance Room

→ **Our Journey: Creating a Process to Care for a Population**

Presenters: Paul Taylor, MD; Kim Gardner, LPN, BS, CPC, Practice Administrator; Martin's Point Health Care; Donna Kennedy, RN, Chronic Illness Care Mgr, MMC PHO

Goal:

- ✓ Learn how any practice can get started and evolve towards using a population health system

Sassanoa Room

→ **The Triple Aim: Putting Population Health into Perspective**

Presenters: Vance Brown, MD, Chief Medical Officer; Jackie Cawley, DO, Sr. Medical Director; MaineHealth; Jeff Aalberg, MD, MMC PHO

Goal:

- ✓ Provide an open forum for better understanding of current population health trends; Q&A format encouraged

12:35 – 1:35 p.m. Networking Lunch Casco Bay Room

1:35 – 2:25 p.m. WORKSHOP 4:

Kennebec/Androscoggin Rooms

→ **New Preventive Health Tools**

Presenters: Tim Goltz, MD, Lincoln Medical Partners Family Medicine; Jackie Cawley, DO, Sr. Medical Director, MaineHealth; Laura Brann, Program Manager, MMC

Goals:

- ✓ Introduce strategies for improving preventive health care through:
 - Patient education
 - CIR reporting and tracking
 - Links to online resources

Cathance Room

→ **Building a Care Team: Planning, Timing & Teamwork**

Presenters: Mary McDonough, RN, Practice Administrator; Hallie Bibeau, Project Coordinator; MMC Family Practice; Amy Quatticci, RN, BSN, Care Manager, MMC PHO; Jean Kolb, Health Educator, MaineHealth Learning Resource Centers

Goal:

- ✓ Describe the care team building process & demonstrate tools that assist with daily workflow

Sassanoa Room

→ **Bridging Gaps: Partnering with Community Health**

Presenters: Ron Deprez, PhD, MPH, Director, Center for Community and Public Health, University of New England; Catherine Princell, RN, MS; Blue Hill Family Medicine

Goal:

- ✓ Demonstrate collaborative models to link community health with practices and patients

2:25 – 2:45 p.m. Dessert Casco Bay Room

2:45 – 3:20 p.m. PLENARY SESSION

Casco Bay Room

→ **Population Health Working for Individual Patient Care**

Presenter: Jo E. Linder, MD, Director – Division of Community & Preventive Medicine, Maine Medical Center

Goals:

- ✓ Learn how to apply population-based strategies and tools to care for individual patients
- ✓ Improve connectivity with colleagues in community health and preventive medicine

3:20 – 3:30 p.m. HIGHLIGHTS OF THE DAY: Turning Information into Action

Jackie Cawley, DO, Sr. Medical Director – Ambulatory, Preventive Health, MaineHealth
Closing remarks and prize drawing – be present to win!

A MaineHealth Learning Community Practice Improvement Series Meeting [PRISM]

Sponsored by MaineHealth and the Maine Physician Hospital Organization

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