

Patient Safety Culture Survey: Ambulatory Care

The purpose of this questionnaire is to understand how you feel about medication safety in your clinic. This survey is completely anonymous. Results of the survey will be reported out by clinic or work group in aggregate. Information from this survey will be used for research purposes associated with the PeaceHealth Shared Medication List study.

For each statement please indicate how much you agree – disagree with each statement.

Response option: Disagree Strongly, Disagree, Agree, Agree Strongly

1. The culture of this clinic makes it easy to learn from the medication mistakes of others.
2. Medication errors are handled appropriately in this clinic.
3. The management/leadership in our clinic listens to me and cares about my medication safety concerns.
4. The physicians in our clinic listen to me and care about my medication safety concerns.
5. Leadership in [region] is facilitating us to be a medication safety-centered clinic.
6. My suggestions about medication safety would be acted upon if I expressed them to clinic management.
7. The management/leadership of this clinic does not knowingly compromise safety concerns for the sake of productivity.
8. I am encouraged by my colleagues in this clinic to report any medication safety concerns I may have.
9. I know the proper channels to direct questions regarding medication safety in this clinic.
10. If a member of my immediate family were to be a patient in this clinic (not my patient) I would have no concern at all about possible medication errors.
11. This clinic is doing more for medication safety now than it was one year ago.

12. Medication safety in this clinic is approached as a process of care issue and not a personal blame issue.
13. The health care providers in this clinic take responsibility for patient medication safety.
14. In this clinic we have clearly defined rules and guidelines for medication safety.
15. The health care providers in this clinic frequently disregard rules or guidelines for medication safety.
16. Medication safety is constantly reinforced as a priority in this clinic.
17. I often worry about whether I have all of the information I need to make sure that a medication is prescribed safely for a patient.